



TECHNICAL SERVICE BULLETIN

Snowmobile

Bulletin Number: **S-02-04**
Model Year(s): **2002**

Date: 7/17/2002

Safety Bulletin Service Bulletin Service Alert Fax Production Update Kit

Distribution: Owner / Principle Service Manager Sales Manager Parts Manager Technicians

This Service Bulletin is located at www.polarisdealers.com

-Confidential and Proprietary-

SUBJECT: Brake Pad Replacement On 2002 model year 440 PRO-X Fan and PRO-X 600 models, and 2003 model year pilot build 600 PRO-X and 440 PRO-X Fan models.

Model(s) Affected	Model Number(s)	Serial Number Range
2002 440 PRO-X FAN	S02NX4FS	ALL
2002 600 PRO-X	S02NX6ES	ALL
2003 440 PRO-X FAN, PILOT	P03NX4FS	ALL
2003 600 PRO-X, PILOT	P03NX6ES	ALL

PURPOSE: Polaris Industries Inc. has determined that all model year 2002 440 PRO-X Fan and 600 PRO X model snowmobiles, and 2003 pilot build 440 PRO-X Fan and 600 PRO-X model snowmobiles may, under certain circumstances, incur a loss of braking due to brake pad material failure. Brake failure could cause a loss of control and possible severe personal injury or death. To ensure safety, Polaris is conducting a Product Recall campaign to replace the brake pads on all affected Polaris snowmobiles. This Recall Alert has been reported to the U.S. Consumer Product Safety Commission who will be monitoring this recall for effectiveness.

REPAIR PROCEDURE: Remove original brake pads and replace with PN 2202202. Refer to snowmobile High Performance Service Manual (PN 9917368) for replacement procedure. All brake pads (PN 2202203), discs (PN 1910523) and Caliper Kits (PN 2202197 and PN 2202199) currently in your inventory must be removed from dealer stock immediately. File a **Parts Stock warranty claim** for affected parts in your inventory and return them using the Warranty Parts Return label. Be sure to include a copy of the warranty claim. Caliper kit PN 2202197 is superceded by PN 2202391 and Caliper kit PN 2202199 is superceded by 2202390.

Kit Part Number & Description	2202202 (Pads), 7170107 (Decal)
Quantity	1 of each kit per each affected unit
Direct-Ship From Polaris?	YES. 60% direct shipment of replacement parts per sled allocated to dealership starting the last week of July, 2002.
To Be Ordered By Dealer?	YES, more parts may be ordered if necessary through the Polaris Parts department
Availability	End of July, 2002

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CUSTOMER NOTIFICATION: A customer notification letter will be sent to registered owners of affected units. A copy of the customer letter is included on page 3 of this bulletin. In addition to the notification letter sent by Polaris, dealers are required to notify owners of delivered units and make arrangements to perform this warranty repair. A list of each owner we show registered to your dealership is on the dealer website, www.polaris-dealers.com, under Service and Warranty, Service Bulletins.

WARRANTY CLAIM INFORMATION: A single group claim may be submitted listing the serial number for all machines with the same model number. DO NOT PUT MORE THAN ONE MODEL NUMBER ON A CLAIM.

SERVICE BULLETIN COMPLETION DECAL

Fill out and attach a Service Bulletin Completion Decal, PN 7170107, to the air box as shown. If you require more decals, order them through your normal Polaris parts ordering channels.

Safety Bulletin #	S-02-04
Claim Type	SB
Labor Allowance	:15
Claim Part #	2202202, 7170107



Sincerely,

Rick Huseman
Manager, National Service Center

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July 17, 2002

Dear Polaris 2002 model year PRO-X Snowmobile Owner:

What is the reason for this notice?

Polaris has determined that model year 2002 440 PRO-X Fan, 440 PRO-X Liquid Racer, 440 PRO-X Rolling Chassis and 600 PRO-X model Snowmobiles may experience a loss of braking power during snowcross type conditions. This can result in bodily injury if not addressed. **DO NOT OPERATE UNIT UNTIL ALL REPAIRS HAVE BEEN PERFORMED.** This Recall Alert has been reported to the Consumer Product Safety Commission who will be monitoring this recall for effectiveness.

What should you do?

Please contact your Polaris Snowmobile dealer to make arrangements to have new brake pads (and brake disc on 440 PRO-X Liquid Racer and 440 Rolling Chassis) installed as soon as possible for correction of the brake system. Your Polaris dealer has received Safety Service Bulletins, S-02-03 and S-02-04 that describe the necessary repair procedure. *This repair will be performed at no charge to you.*

We encourage you to take your 2002 PRO-X Snowmobile into your Authorized Polaris Snowmobile dealer immediately to prevent any injury. DO NOT OPERATE UNIT UNTIL ALL REPAIRS HAVE BEEN PERFORMED.

Questions?

Our records indicate that you are the owner of such a vehicle. If you no longer own this vehicle, please provide us with the name and address of the current owner or notify us that you do not have this information. Please call customer service at 1-763-417-8650 or write:

Polaris Customer Service
C/O Service Alert 2002 PRO X
2100 HWY 55
Medina, MN 55340-9800

If you need assistance with contacting a Polaris Dealer, please call **1-800-POLARIS** or visit the Polaris web site at **www.polarisindustries.com**.

We apologize for any inconvenience this may have caused you.

Sincerely,

John H. Zimmerman
Polaris Sales Inc.
Customer Service Phone 763-417-8650

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